

## **G Preetham**

**Asst. Professor**

**Department of IS&E**

**BIET, Davangere**

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### **Work Experience:**

- I have total experience of 1 year 02 months, where I served as System Analyst (IT Analyst) in **DXC Technology** (Legacy Hewlett Packard Enterprise).
- Exposure to all phases of Networking Application support and client related business Applications.
- Working as a P1 Agent (Level 1 team), wherein the tickets are assigned in my queue and then working on the tickets as per the SLA.

### **Educational Qualification:**

- **M.Tech**(Computer Science and Engineering) from MVJCE Bangalore (Affiliated to VTU), with aggregate 77.37% in 2016.
- **B.E** (Information Science and Engineering) from S.L.N.College of Engineering, Raichure (Affiliated to VTU), with aggregate 62.87% in 2013.

### **Responsibilities:**

- Handling issues for the Global employees of Hewlett Packard Enterprise, DXC technology, and CSC.
- Handling Vice Presidents, Premier, and Executives, Director Employees issues (PREMIER SUPPORT TEAM).
- Resolving issues related with remote access, VPN, Outlook, Networking.
- Basic troubleshooting with the OS and its performance.
- Global support for AMERICAS, EMEA and ASIA PACIFIC regions.
- Handling basic SAP related issues.

### **Paper Publication:**

- Published paper on “Electronic research project proposal management system using spring and Hibernate framework” in International Journal of Science and Research (IJSR) Vol 5 Issue 5 May 16.

### **Seminars/Workshop attended:**

- Presented a technical paper titled “Proposed Architecture for Secure Data Storage on Cloud” In the National Conference Technology Revolution in Intelligent Computing conducted at MVJ College of Engineering.